Blue Cross and Blue Shield of Illinois (BCBSIL) has offered dependable dental plans for more than 30 years and currently serves more than seven million members.

The Choice Is Yours

BlueCare Dental PPO offers you and your family access to one of the largest networks of contracting dental PPO providers. Covered services provided by contracting dentists are paid at a higher benefit level than those provided by non-contracting dentists. Therefore, you realize greater savings when you make the “choice” to use a contracting dentist for covered services. You can receive covered services from any contracting dentist without a referral, and coverage will not be impacted. In addition, you can change dentists at any time and each covered family member may choose his or her own dentist.

Through BlueCare Dental PPO, you have lower out-of-pocket costs when you choose a contracting dentist to provide covered services. You are responsible for your coinsurance amount, which is calculated based on the discounted amount dentists have contracted to accept as payment in full for covered services. The contracting dentist will not bill you for the difference between the full billed charge and the discounted fee or any other amounts not paid through the dental plan.

When covered services are received from non-contracting dentists, your out-of-pocket costs may be significantly higher because your coinsurance will be calculated based on the full billed charges. In addition, the benefit level will be lower than when you visit a contracting dentist. Non-contracting dentists can bill you for the difference between the full billed charges and the amount paid through the dental plan. Also, you may be responsible for submitting the claim to BCBSIL.
Finding a Dentist Is Easy

With one of the largest networks of contracting dental PPO providers, BlueCare Dental PPO offers you flexibility in choosing a dentist. A complete list of contracting dentists can be found online at *bcbsil.com/ccc* and click Find a Dentist. You can search for a contracting dentist near your home, school or office, and conveniently download a map with driving directions. In addition, you can create and print a custom provider directory based on your preferences. You also may call the Customer Service Center toll-free at 1-855-557-5488 for help finding a dentist.

Dedicated to Service

Our Dental Customer Service Center comprises knowledgeable and experienced representatives who are dedicated to providing excellent customer service. BlueCare Dental customer service representatives are available to assist you with eligibility, claims, coordination of benefits and provider information from 8 a.m. to 6 p.m., Central Time, Monday through Friday, when you call 1-855-557-5488.

After enrollment, you will receive more specific information regarding your plan. Refer to your plan materials for complete details. General benefit information is available at bcbsil.com/ccc.

BlueCare Dental Connection℠

BlueCare Dental Connection is an integrated medical-dental program that compares individuals’ medical and dental data. This allows BCBSIL to identify and reach out to members at risk for health conditions complicated by periodontal disease, such as:

- Diabetes
- Cardiovascular disease
- Pregnancy

In addition, BCBSIL will reach out to select members identified as at risk for cavities and periodontal disease, in an effort to minimize these dental conditions early on, or prevent them altogether.

To help educate at-risk members about the importance of maintaining good oral/periodontal health, BCBSIL provides:

- Educational member mailings
- 24-hour online access to the Dental Wellness Center™, which offers current educational articles and special tools to assist members with their oral care

Features allow members to:

- Ask dental-related questions through Ask a Dentist
- Locate a contracting dentist or specialist using Provider Finder
- Determine approximate dental fees in the marketplace with the Dental Cost Advisor™
- View a Dental Dictionary of common clinical terms