

Benefits Contact Information 2023-2024

Employee Benefits Division

If you need assistance please contact the District Office of Human Resources, Benefits Division:

Phone	Email	Address
(312) 553-2895	benefits@ccc.edu	3901 South State Street, Chicago, Illinois 60609

Plan	Customer Service Number	Address	Website
Blue Cross BlueShield Blue Advantage HMO	Medical: (800) 892-2803 Rx: (800) 423-1973	BCBS of Illinois PO Box 805107 Chicago, IL 60680	www.bcbsil.com
BlueCross BlueShield PPO Medical	(855) 609-5679	BCBS of Illinois PO Box 805107 Chicago, IL 60680	www.bcbsil.com
CVS Caremark PPO Prescription	(877) 542-0285	CVS Caremark PO Box 94467 Palatine, IL 60094	www.caremark.com
BCBS Blue Care Dental	(855) 557-5488	BCBS Blue Care Claims Processing PO Box 23059 Belleville, IL 62223-0059	www.bcbsil.com
Vision Service Plan (VSP)	(800) 877-7195	VSP P.O. Box 997100 Sacramento, CA 95899	www.vsp.com
Blue Cross Blue Shield (Life Insurance and Voluntary Disability)	(800) 367-6401	BCBS of Illinois 701 E. 22nd Street, Suite 300 Lombard, IL 60148	www.bcbsil.com/ancillary/employees
ComPsych (EAP)	(800) 311-4327 24 hours a day 7 days a week		www.guidanceresources.com Organization Web ID - DISRES
TASC (FSA)	800.422.4661	TASC Online 2302 International Ln Madison, WI 53704-3140	https://www.tasconline.com
State University Retirement System (SURS)	(800) 275-7877 Toll-Free (217) 378-8800 Direct Dial	SURS 1901 Fox Drive	www.SURS.org
TSA Retirement Investments	888) 796-3786	TSA Consulting Group P. O. Box 4037 Ft. Walton Beach, FL 32549	www.tsacg.com
Hinge Health	(855) 902-2777	455 Market Street, Suite 700 San Francisco, CA 94105	https://www.hingehealth.com/