

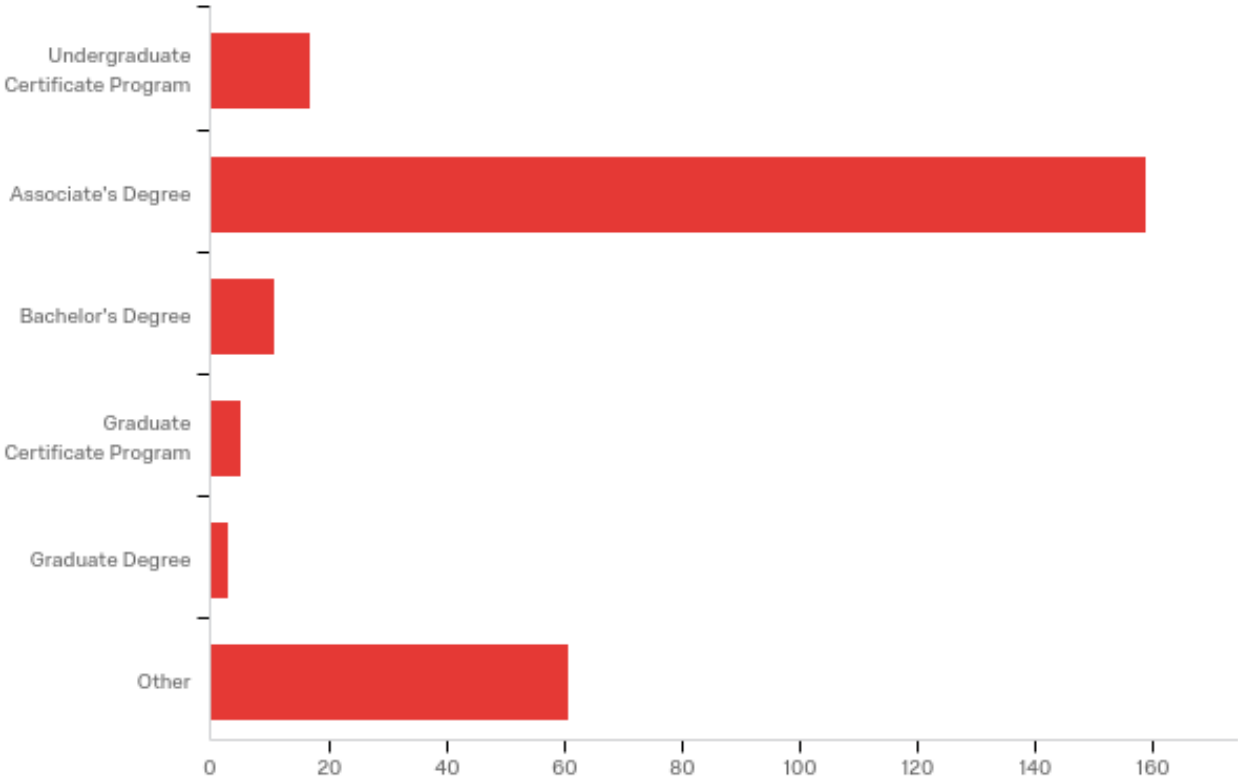
**Higher Learning Commission  
Student Survey Results**

City Colleges of Chicago-Kennedy-King College  
(N=267)

**Please rate your level of agreement with the following statements. If the statement does not apply to you, please mark the "Not Applicable" button.**

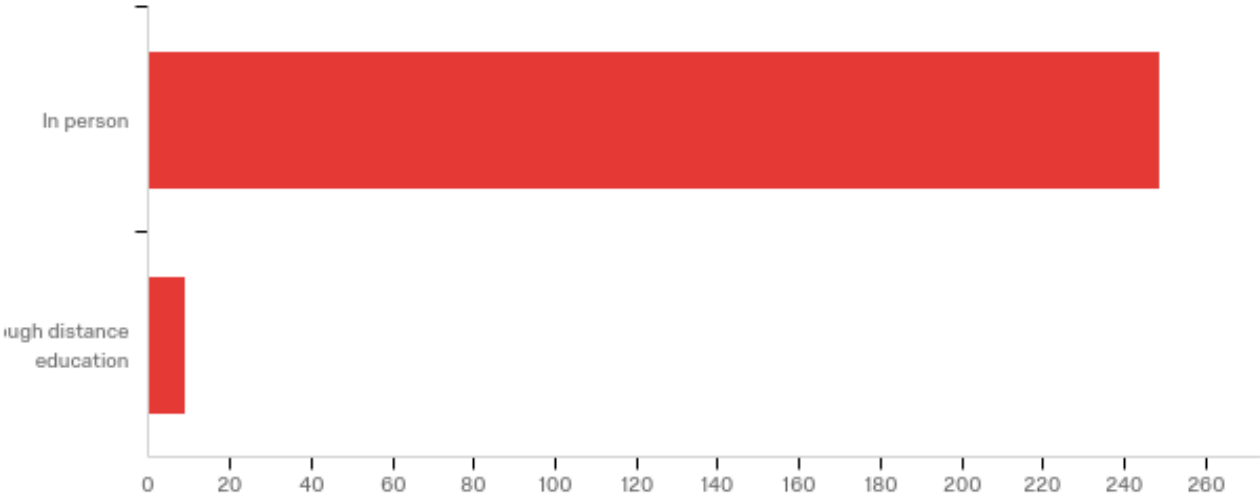
#	Question	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Mean	Total
1	The communication I received from the school about the overall enrollment process was clear	19	18	34	82	106	3.92	259
2	I received clear information as to how much my education would cost	23	13	40	72	93	3.83	241
3	A school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education	29	27	43	57	48	3.33	204
4	The school worked with me to identify an academic program that met my goals	31	17	37	73	81	3.65	239
5	An academic advisor provided me with accurate information about the requirements necessary to fulfill my course of study	31	12	27	86	85	3.76	241
6	An academic advisor was available to help me with questions about my course of study	27	8	37	89	80	3.78	241
7	I was placed at the appropriate course level that matched my academic preparation	23	6	28	99	92	3.93	248
8	I am satisfied with the progress I am making toward completing my degree	27	9	31	75	105	3.90	247
9	Course content is appropriately challenging for my program of study	22	16	35	96	76	3.77	245
10	Courses required to complete my degree are available when I need to take them	24	18	37	93	74	3.71	246
11	Faculty who teach provide helpful instruction	22	7	30	76	114	4.02	249
12	Faculty are available when I need help	19	11	40	77	104	3.94	251
13	Faculty who teach are knowledgeable about their subject areas	19	8	27	71	122	4.09	247
14	When I have non-academic questions, I can reach someone who can help me in a timely way	25	15	42	74	87	3.75	243
15	Overall, I am satisfied with my experience at the school	31	12	28	57	121	3.90	249

# What academic program are you currently enrolled in?



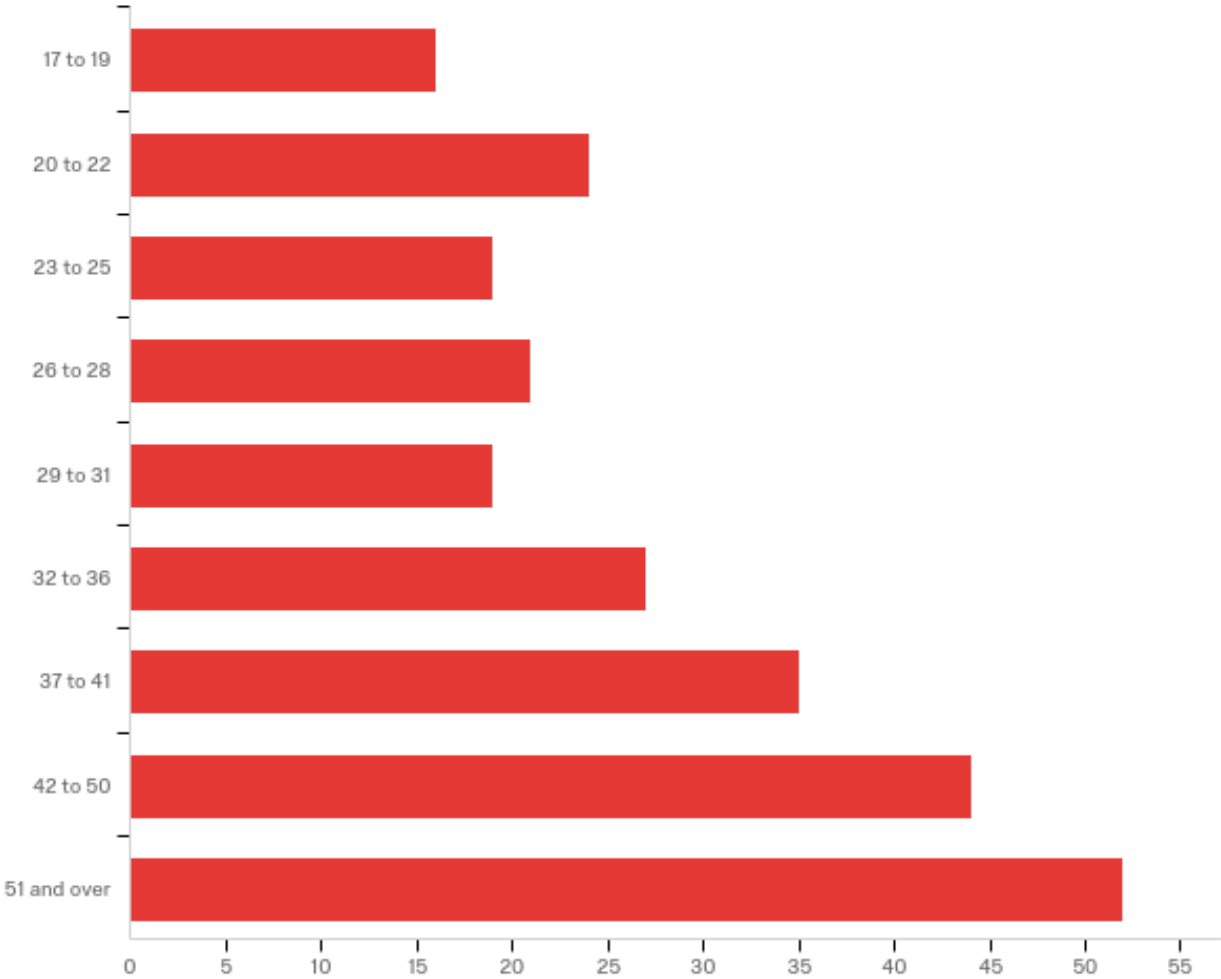
Answer	%	Count
Undergraduate Certificate Program	6.64%	17
Other	23.83%	61
Graduate Degree	1.17%	3
Graduate Certificate Program	1.95%	5
Bachelor's Degree	4.30%	11
Associate's Degree	62.11%	159
Total	100%	256

# How do you primarily take classes at your school?



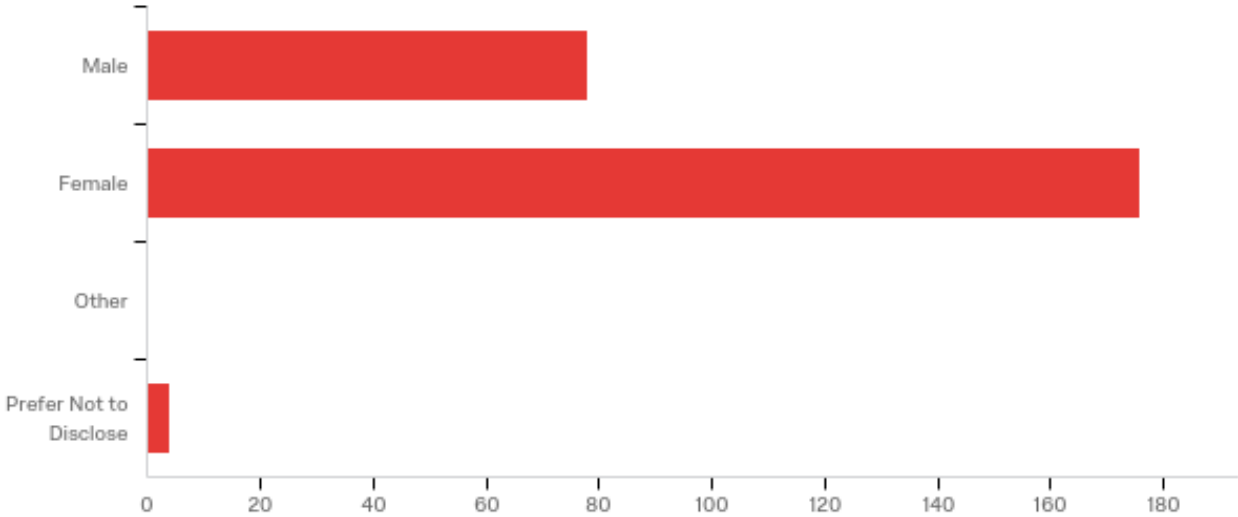
Answer	%	Count
In person	96.51%	249
Through distance education	3.49%	9
Total	100%	258

# What is your current age?



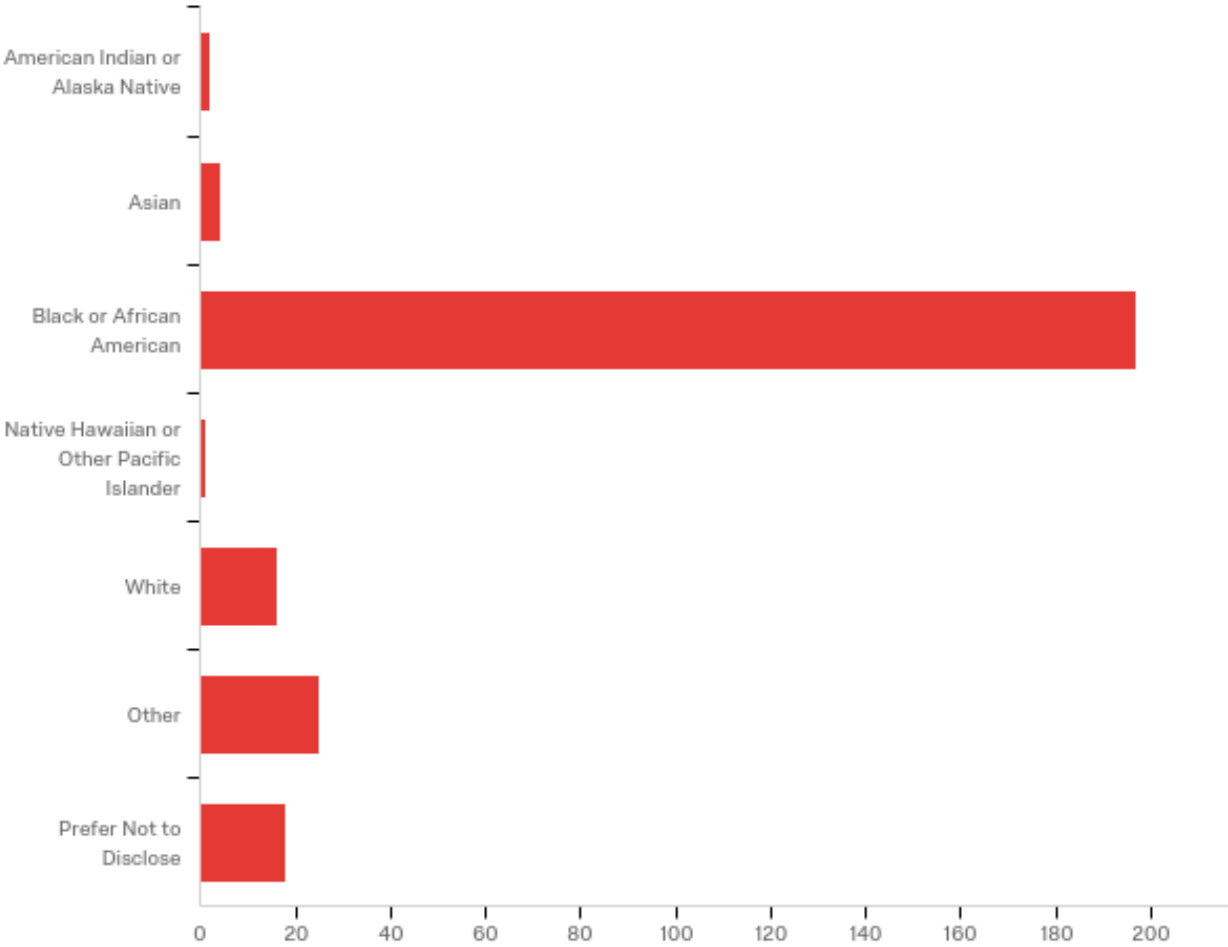
Answer	%	Count
17 to 19	6.23%	16
20 to 22	9.34%	24
23 to 25	7.39%	19
26 to 28	8.17%	21
29 to 31	7.39%	19
32 to 36	10.51%	27
37 to 41	13.62%	35
42 to 50	17.12%	44
51 and over	20.23%	52
Total	100%	257

# What is your gender?



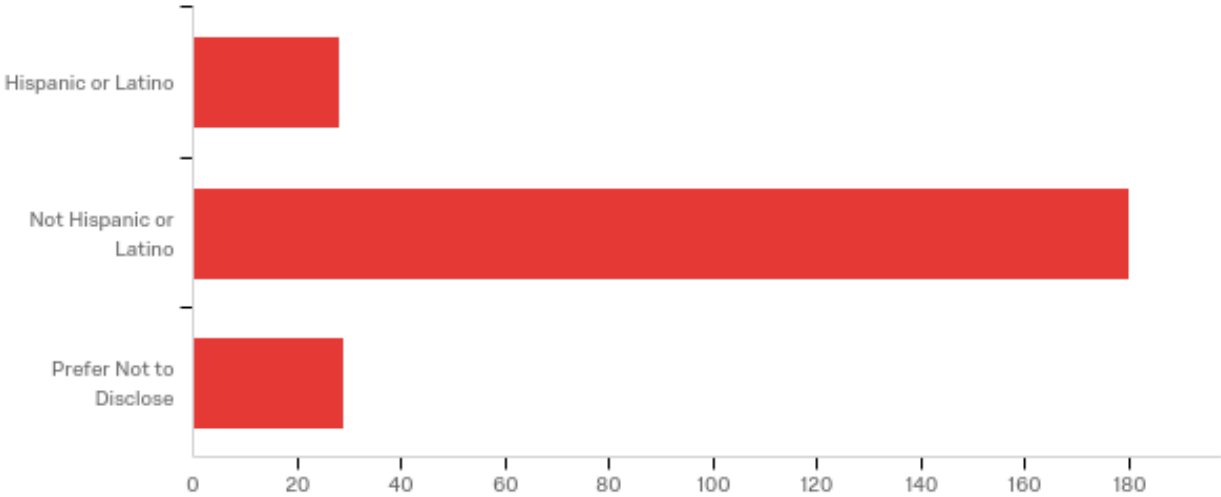
Answer	%	Count
Male	30.23%	78
Female	68.22%	176
Other	0.00%	0
Prefer Not to Disclose	1.55%	4
Total	100%	258

**What is your race? (choose all that apply)**



Answer	%	Count
American Indian or Alaska Native	0.76%	2
Asian	1.52%	4
Black or African American	74.90%	197
Native Hawaiian or Other Pacific Islander	0.38%	1
White	6.08%	16
Other	9.51%	25
Prefer Not to Disclose	6.84%	18
Total	100%	263

# What is your ethnicity?



Answer	%	Count
Hispanic or Latino	11.81%	28
Not Hispanic or Latino	75.95%	180
Prefer Not to Disclose	12.24%	29
Total	100%	237