



**Malcolm X College  
 Phlebotomy  
 Assessment Plan Schedule  
 Academic Year 2016**

<b>PROGRAM EFFECTIVE MEASURE #1: Students will be clinically competent</b>						
<b>PROGRAM OUTCOME</b>	<b>MEASUREMENT TOOL</b>	<b>BENCHMARK</b>	<b>TIME FRAME</b>	<b>RESPONSIBLE PARTY</b>	<b>RESULTS</b>	<b>ACTION</b>
Students will be competent in performing venipuncture skills *Program Outcome (PO 8 & 9)	Phlebotomy 109 Laboratory simulation from all students	30 points or better	End of 1 <sup>st</sup> 8 weeks (Midterm)	Laboratory Faculty	35 points	
	Clinical Evaluation at Clinical Site (PO#8)	70% or better	2 <sup>nd</sup> eight weeks- Phlebotomy 209	Clinical Instructor	90%	
Students will be competent in performing a capillary puncture (PO#2)	Phlebotomy 209 Laboratory simulation from all students	5 points average	Phlebotomy 209 (Midterm)	Laboratory Faculty	5 points	
Students will use effective oral communication skills (PO#1)	Phlebotomy 109 and Phlebotomy 209	Passing Grade	2 <sup>nd</sup> eight weeks during Phlebotomy 209 (On-Going)	Program Faculty		

<b>PROGRAM EFFECTIVE MEASURE #2: Students will communicate effectively.</b>						
<b>OUTCOME</b>	<b>MEASUREMENT TOOL</b>	<b>BENCHMARK</b>	<b>TIME FRAME</b>	<b>RESPONSIBLE PARTY</b>	<b>RESULTS</b>	<b>ACTION</b>
Students will use effective oral communication skills (PO#1)	Phlebotomy 209 Capstone disease project- Oral Presentation	80% or better	2 <sup>nd</sup> eight weeks Phlebotomy 209	Program Faculty	90%	
Students will demonstrate competency in written English Communication	Phlebotomy 209 Capstone disease project	80% or better	2 <sup>nd</sup> eight weeks Phlebotomy 209	Program Faculty	85%	

<b>PROGRAM EFFECTIVE MEASURE #4: Students will be competent in medical terminology.</b>						
<b>OUTCOME</b>	<b>MEASUREMENT TOOL</b>	<b>BENCHMARK</b>	<b>TIME FRAME</b>	<b>RESPONSIBLE PARTY</b>	<b>RESULTS</b>	<b>ACTION</b>
Students will be competent in medical terminology (PO#1)	Formative and Summative Assessment tools	70% or higher response	During semester and after taking exam	Program Faculty	2016: 87%	Incorporate formative technology tools into Phlebotomy 109 and Phlebotomy 209
Students will be competent in medical terminology on National Certification exam	National Phlebotomy Association Certification Statistical Data	80% or higher	Data Score from NPA	Program Faculty	2016: 71%	Continue to monitor Medical Terminology statistical data and to integrate technology into the learning for students success

<b>PROGRAM EFFECTIVE MEASURES: The program will graduate Phlebotomy Technicians (Phlebotomists)</b>						
<b>OUTCOME</b>	<b>MEASUREMENT TOOL</b>	<b>BENCHMARK</b>	<b>TIME FRAME</b>	<b>RESPONSIBLE PARTY</b>	<b>RESULTS</b>	<b>ACTION</b>
Students will pass National Phlebotomy Certification on the 1 <sup>st</sup> attempt	NPA 1 <sup>st</sup> time pass rate	70% or higher	1 month post	Program Director	2016 82%	
Students will find employment within 12 months of graduation	Graduation satisfaction survey	70% or higher	6 months post graduation	Program Director	In Process (none returned)	Poor return response. Possibly host a pizza party for graduates
Students will complete the program within 1 semester	Comprehensive exam each semester	82% or higher	6 months post graduation	All Faculty	100%	
Students will be prepared to apply for national certification exam	Final comprehensive exam Phlebotomy 109 and Phlebotomy 209	70% or higher in Phlebotomy 109 and 209	2 <sup>nd</sup> 8 weeks of semester in Phlebotomy 209	All Faculty	100% Passing out of 83 students for 2016 for National Certification Exam 2016 Mean of students passing Phlebotomy 109 85%, Phlebotomy 209 87%	Focus on Medical Terminology Statistical data increasing on National Phlebotomy Association Certification exam
Employer Survey	Survey Q #1	% returned surveys	6 months post graduation	Program Director	50%	Poor return response. Possibly host a pizza party for employers
Graduate Satisfaction Survey	Survey Q #2	% of returned surveys	6 months post graduation	Program Director	In Process (none returned)	Poor return response. Possibly host a pizza party for graduates