

Please call resources to see about operations during COVID-19 pandemic

Where can I get help if I am not eligible for HUD funded housing?

Please note that housing resources provided through Coordinated Entry are limited and can only be used for people who meet the eligibility criteria. Therefore, completing an assessment does not guarantee housing and this may not be the solution for most people in Chicago. If you are doubled up with family or friends, or identify as experiencing homelessness, but do not meet the Coordinated Entry requirements, **please call 311 or text “connect” to 773-786-9916 (connectmenow.org)** for help finding appropriate housing resources and shelters.

City Service Centers

Please visit or contact one of the City’s service centers, if you or someone you know needs help with

- Food and clothing
- Domestic violence assistance
- Job training/placement
- Prisoner re-entry
- Rental, utility and other financial assistance programs

North Area

845 W. Wilson Ave
Chicago, IL 60640
312-744-2580

King Center

4314 S. Cottage Grove
Chicago, IL 60653
312-747-2300

South Chicago

8650 S. Commercial Ave
Chicago, IL 60617
312-747-0500

Trina Davila

4312 W. North Ave
Chicago, IL 60639
312-744-2014

Garfield Center

10 S. Kedzie Ave
Chicago, IL 60612
312-746-5400

Englewood Center

1140 W. 79th Street
Chicago, IL 60620
312-747-0200

Facility Service hours Monday through Friday, 9:00 AM – 5:00 PM. These facilities serve as Warming and Cooling Centers during periods of extreme weather.

Homeless Prevention

If you are housed but concerned that you may lose your housing, please call the Homelessness Prevention Call Center at “311” or (312) 744-5000 and tell the operator you need “short term help.” The call center provides services in multiple languages. Callers with hearing problems can access TTY equipment at (312) 948-6817.

Affordable Housing

We encourage you to continue exploring other options such as gaining an income or searching for affordable housing in Chicago and Illinois through www.ILhousingsearch.org or by calling (877) 428-8844. This list has information on the thousands of affordable units that are supported by City of Chicago programs to maintain affordability in local neighborhoods.

You may also want to check CHA’s website at www.thecha.org and then click on Apply for Housing to sign up for site-based waiting lists. For questions or more information about CHA housing, please call 312-913-5812 or 312-913-7856.

Employment Resources

Visit an American Job Center to access employment resources, information about job training and more. Each center has knowledgeable staff that aids people who need career assistance. Assistance is available to youth and adults. All services are free. Please call in advance to get information about hours, orientation and workshop details.

Westside American Job Center

605 S Albany Ave
Chicago, IL 60612
773-722-3885

Chicago Workforce Center

1700 W. 18th Street
Chicago, IL 60608
312-994-8300

American Works of Illinois, Inc.

205 W. Randolph Street Suite 920
Chicago, IL 60606
312-726-5627

Chicago Workforce Center

Martin Luther King Human Service Center
4314 S. Cottage Grove Avenue, Second Floor
Chicago, IL 60653
773-538-5627

Northside American Job Center

1145 N. Wilson Suite 1917
Chicago, IL 60640
773-334-4747

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Community Re-entry Support Centers

Chicago residents who have served time for felony conviction can access services by calling 311 or by visiting one of the community re-entry support centers

Howard Area Community Center

7637 North Paulina Street
Chicago, Illinois 60626
773-332-6772

The Westside Justice Center, Inc.

601 South California Avenue
Chicago, Illinois 60612
888-251-4474

Community Assistance Programs

11715 South Halsted Street
Chicago, Illinois 60628
773-846-6383

Teamwork Englewood

815 W. 63rd Street, 2nd Floor
Chicago, Illinois 60621
773-488-6607

City Senior Centers

Please call 312.744.4016 for more information about the senior centers

Central West Center (60+)

2102 W. Ogden Avenue
Chicago, IL 60612
312-746-5300

Northeast (Levy) Senior Center (60+)

2019 W. Lawrence Avenue
Chicago, IL 60625
312-744-0784

Renaissance Court (55+)

78 E. Washington
Chicago, IL 60602
312-744-4550

Southeast (Atlas) Senior Center (60+)

1767 E. 79th Street
Chicago, IL 60649
312-747-0189

Visit https://www.chicago.gov/city/en/depts/fss/dataset/senior_centers.html for a more complete list of senior centers

Chicago Department of Public Health Mental Health Centers

Support for emotional, traumatic, or behavioral issues are offered at CDPH mental health centers

Englewood MHC

641 W. 63rd Street
Phone: 312.747.7496

Greater Lawn MHC

4150 West 55th Street
Phone: 312.747.1020

North River MHC

5801 North Pulaski Road
Phone: 312.744.1906

Greater Grand/MID-South MHC

4314 S Cottage Grove
Phone: 312.747.0036

Lawndale MHC

1201 S Campbell Street
Phone: 312.746.5905

Roseland MHC

managed by Cook County Health and Hospitals System. Please call 773-291-2501 to schedule an appointment.

Veterans

CRRC (Community Resource and Referral Center)

1141 South California Avenue
312-569-5750
Monday – Friday 8:00AM – 4:30PM

Jesse Brown VA

312-569-8387

Safety Hotlines:

National Human Trafficking Hotline 1-888-373-7888

Chicago Domestic Violence Hotline: 1-877-863-6338