## HAROLD WASHINGTON COLLEGE

# STUDENT RESOURCES GUIDE

We have specialized support services to help you succeed. You can also access virtual student services at www.ccc.edu/vss.



#### **Academic Resources**

- Visit an advisor to plan your classes, explore career options, and more
  - → Advising Office, Room 203
  - 312-553-5879
  - » www.ccc.edu/advising
- Order books or supplies for class
  - » www.ccc.edu/bookstore
- Check out a library book and access digital resources
  - → Library, 5th Floor
  - 312-553-5760
  - » www.ccc.edu/libraries

- Get tutoring in a difficult subject
  - → Tutoring Center, Room 409
  - → ELL and World Languages, Room 310
  - → **STEM Learning Hub**, Room 502
  - → *Music*, 3<sup>rd</sup> Floor
  - → Writing Lab, Room 407A
  - » www.ccc.edu/tutoring
- Get academic support, registration help, mentoring, and more
  - → *TRiO*, Room 101F
  - 312-553-3102
  - » » www.ccc.edu/hwtrio

- Get testing assistance and take placement exams
  - → Testing Resources Center, Room 402
  - 312-553-3195
  - » www.ccc.edu/testing
- Learn about transferring and scholarships to a 4-year college
  - → Transfer Services Center, Room 203
  - 312-553-5778
  - » www.ccc.edu/transfer



### Campus Life

- Join a student club or organization
  - Student Activities Center, Room 204
  - 312-553-5681

  - » www.ccc.edu/studentorganizations

- Find events
  - » events.ccc.edu/hwc-events



#### Financial Resources

- Ask a question about financial aid, payment plans, work-study, and more
  - → Financial Aid Office, Room 202
  - 312-553-6041
  - » www.ccc.edu/financialaid
- Learn about scholarship opportunities
  - » www.ccc.edu/scholarships
- Obtain a CTA Ventra-U-PASS Card
  - → Business Office, Room 207
  - 312-553-5620
  - » www.ccc.edu/upass



#### Student Support

- Get help from security
  - → Security Office, Room 206
  - 312-553-5643
  - » www.ccc.edu/security
- Report a concern
  - Call 773-COLLEGE
  - » www.ccc.edu/feedback
- Get help with a personal issue, and referrals to services for medical care, emergency housing, and more
  - → Wellness Center, Room 1041
  - 312-553-6072
  - » www.ccc.edu/hwcwellness
- Get free legal advice
  - → Chicago Legal Clinic, Room 1027
  - 312-226-2669
  - » www.ccc.edu/hwclegalclinic

- Find a job or internship, or get help with resumes and interviews
  - → Career Development Center, 2<sup>nd</sup> Floor, Room 202
  - 312-553-3000
  - » www.ccc.edu/hwccareers
- Learn about military benefits for active service members, veterans, and their families
  - → **Veterans Service Center**, Room 203E
  - 312-553-5717
  - » www.ccc.edu/veterans
- Access services for students with disabilities
  - → ACCESS Center, Room 107
  - 312-553-3050
  - » www.ccc.edu/dac

- Access services for undocumented students
  - → Room 201
  - 312-553-5667
  - » www.ccc.edu/undocumented
- Start college strong, and meet other new students
  - → Office of First Year Experience, Room 203 B
- ► Request records and registration information
  - → Registrar's Office, Room 209
  - 312-553-6060
  - » www.ccc.edu/registrar
- Access a food pantry
  - → Healthy Student Food Market, Lower Level Room LL016
  - » www.ccc.edu/hwcmarket



#### **Tech Resources**

- Use a computer
  - → *Open Computer Lab*, Room 404 (including printer access)
  - → Walk-up computers on 1<sup>st</sup> Floor Lobby, Room 101, and 2<sup>nd</sup> Floor Atrium
  - » www.ccc.edu/computerlabs
- Get a loaner laptop
  - → IT Office, Room 403
  - 312-553-3030
  - » www.ccc.edu/borrowalaptop

- Reset your password
  - » passwordreset.ccc.edu
- Get free at-home internet service
  - » www.ccc.edu/chicagoconnected

